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## LEGAL SERVICES

Whenever you need legal advice or professional guidance in your daily life, you can pick up a phone and get immediate assistance from a fully qualified and experienced attorney.

In essence, this ad hoc legal support service allows everyone to have their own personal lawyer on call and available at any time during business hours. This is to provide ad hoc advice on legal issues such as divorce, maintenance, custody, criminal matters, claims for payment, breach of contract, property disputes and a wide range of further legal issues.



Counselling



Legal & Debt Assist



Credit Health



Financial Wellness



Services

To access the services call...

**0800 2 B WELL**  
**2 2 9355**

Select option 1 (Counseling) or option 2 (Momentum Health4Me) to access the service.

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## Legal Contracts

Legal contracts offer individuals essential protection in everyday life. Our service provides legal contracts that are:

- uniquely tailored to your circumstances;
- backed by a team of experienced attorneys and advocates;
- fully completed and ready for signature on delivery;
- delivered with advice on how to sign and use the document concerned;
- delivered within 24 hours of a contract request being made.

## Written Legal Advice Packages

The following advice packages are included in the legal support service:

### Debt Relief – I can't pay my debts. What can I do?

This advice package collects the information necessary to give you appropriate and meaningful advice, aimed at relieving your debt-related stress. It includes a step-by-step guide to the available processes, the consequences of applying for debt relief, and details of your nearest debt counsellor. If appropriate, an application for debt relief is completed on your behalf, ready for submission to a debt counsellor.

### Small Claims Court: How to claim money

The Small Claims Court kit allows you to deal quickly and cheaply with civil claims of less than R12,000. Based on the information collected from you, a detailed letter of demand, summons and particulars of claim are drafted, which can then be used immediately to institute the claim. The litigation documents are customised to the unique circumstances of the case. You are also told where to find your nearest Small Claims Court and a step-by-step guide to the process is included so that you have no difficulty in enforcing your claims.

### Getting an uncontested divorce

This advice package provides detailed information on the procedure to be followed in obtaining an uncontested divorce order. You receive all of the information necessary to obtain a divorce order and are also provided with a divorce summons – completed to your exact requirements and taking into account your specific circumstances.



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## How to claim maintenance

This service provides you with comprehensive advice on how to go about claiming maintenance for yourself or for your children. The maintenance package completes an application for maintenance on your behalf, taking into account your unique circumstances and requirements. Maintenance Court locations and procedures are also explained to you.

## Stopping domestic violence

This advice package provides you with all of the information and documents you require to apply for a domestic violence protection order. All necessary documents are completed with reference to your unique circumstances and delivered ready for signature. The documents are accompanied by a step-by-step guide to the process to be followed in obtaining a protection order.

## Marriage options: Do I need an ANC?

This support package provides key information about different matrimonial property regimes. It explains concepts such as “married in community of property”; “married out of community of property”; an “antenuptial contract”; and “the accrual system”. Further important aspects covered are the effects of an antenuptial contract (ANC) and why it is generally essential to sign an ANC before getting married.

## Report a deceased estate

The process of reporting the death and registering the deceased’s estate requires the completion of a range of documents and careful adherence to the applicable procedures. This advice package provides you with a detailed description of the process to be followed in reporting a death and in ensuring the seamless registration of a deceased estate.

## Registering your child’s birth

This online interview and advice session gives you a detailed account of the procedures you need to follow to register your child’s birth. You can also receive information on what to do if you have missed the 30-day deadline or if you would like to register the child with a surname different to that of the child’s father or mother.



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## Emergency Legal and Bail Assistance

In the event that you are arrested, or require emergency legal advice, you will have 24-hour telephonic access to our specialist legal call centre. In the event of an arrest, a litigation attorney will be dispatched immediately to the police station or court concerned, so that bail arrangements can be made without delay. The specialist attorney will charge you a pre-negotiated, fixed and discounted rate of R2,000 for all of the necessary consultations, prosecutor and/or police negotiations and a bail hearing.

## Identity Theft & Fraud Prevention Services

If you are the victim of fraud and/or identity theft (in any form), you will receive immediate call centre support from our attorneys and free assistance via a referral network, that facilitates bank account and card freezes and database services offered by the SA Fraud Prevention Services.



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